

Terms and Conditions of Online Store

1) Definitions

These words have the following meanings:

- 'Customer' means the person, firm or company who order the goods from the supplier.
'Supplier' means Mayday Office Supplies Ltd of 16 Moray Way, Romford, Essex, RM1 4YD.
'Goods' means the products supplied by the supplier to the customer.

2) Value Added Tax (VAT)

- 2.1 All prices are exclusive of VAT unless otherwise stated.
2.2 VAT will be charged at the current rate at order date.

3) Prices

The price of goods will be the current price on the date of order. It is the customers' responsibility when ordering to ensure that they are aware of the current prices.

4) Delivery

- 4.1 All deliveries on orders over £50.00 Excluding VAT are free of charge, and deliveries are to UK Mainland Only, this excludes the Scottish Highlands, Offshore Islands and Northern Ireland. Deliveries under £50.00 will be charged at £5.50. Specially ordered items that do not appear on the supplier's website can be ordered & delivered but will always incur the delivery charge of £5.50 regardless of the value of the order.
4.2 All deliveries will require a signature.

5) Terms of Payment

- 5.1 Payment is due before products can be despatched.
5.2 Payments can be accepted by Paypal or Credit/Debit Card through the Paypal Website.

6) Damaged, Faulty, Undelivered or Missing Goods

Goods shall be deemed to have been received in full, undamaged and not faulty unless the customer notifies the supplier within 1 working day of receiving the order.

7) Return of Goods

- 7.1 Specially ordered items that do not appear on the supplier's website may be returned but the customer will have to pay a 20% handling charge plus VAT.
7.2 To return goods the customer must notify the supplier within 3 working days of delivery, the supplier will only accept goods if they are in their original packaging, undamaged, unused and in a resalable condition.

8) Passing of Ownership

Risk of Damage or loss of goods will pass to the customer immediately upon delivery.

9) Application for Credit Account

The supplier reserves the right to refuse an application for a credit account.

10) General

- 10.1 Any notice required or permitted to be given by either party to the other, will be in writing addressed to the other party at its registered office or principle place of business, either by letter or email.
10.2 All contracts will be governed by the laws of England.